



## **Neal Whitten – What Makes a Team Member Valuable?**

This course presents the following topics:

- Meet the Author
- Introduction
- Course Overview
- 16 Important Behaviors—with Examples
- Shared Values
- Answers to Commonly Asked Questions
- Power Snippets
- Exercise: Examine the History of Your Team Members' Behaviors
- Exercise: Examine the History of Your Behaviors within Your Team
- Exercise: Case Study – Can You Identify the Problems?
- Quiz
- Closing
- Evaluation and Certificate